

# HOTEL MORESCO SUSTAINABILITY POLICY

Starting from 2023 we have decided to embark on a path towards greater sustainability, following the international standard of the Global Sustainable Tourism Council. This scheme pushes us to evaluate the sustainability of Hotel not only from an environmental point of view, but also from a managerial, social, economic and cultural point of view.

At the Hotel Moresco we are committed to continuously improving our sustainability, through an increase in positive impacts and a reduction of the negative ones generated by our activity. This document provides a summary of our sustainability objectives.

## **THE CONTEXT**

Venice is made up of around 118 small islands separated by canals and connected by around 400 bridges. Venice has won UNESCO recognition as a world heritage site. This prestigious title represents a symbol of value for the lagoon city, but also a great responsibility for all those who live and work in Venice. The Venice lagoon is in fact a fragile environment, threatened by numerous factors such as pollution, climate change and the impact of mass tourism. For this reason our structure has decided to contribute to the protection of this unique territory by starting a path of sustainability.

## **STRUCTURE**

Hotel Moresco is a small boutique hotel with 23 rooms, whose structure falls within the area subject to urban planning and landscape restrictions of the Municipality of Venice.

The furnishings are enriched by surprising contaminations of styles and cultures: the Hotel Moresco lives the Mediterranean spirit of Venice, revised in a modern key. Splendid decorations can be found in the hotel: a Fortuny Scudo Saraceno glass chandelier with metal ring, handcrafted Murano glass chandeliers in the welcoming breakfast room, fine mosaics made by master craftsmen, walls decorated with typical Venetian technique and typical venetian-style terrace floor.

## **ACCESSIBILITY**

Our structure also guarantees hospitality to guests with reduced mobility. In fact, a barrier-free room is available on the ground floor, accessible through dedicated ramps.

## **OUR COMMITMENT TO THE DEVELOPMENT OF OUR TERRITORY**

### **People at the center**

Hotel Moresco condemns any form of exploitation, harassment and discrimination based on gender, ethnicity, religion or disability. For this reason it has an ethical code visible at the link at the bottom of the sustainability page of our website.

### **Community support**

Our Hotel is part of a community and supports its people. We activated the collection of plastic and cork stoppers useful to support the association [Onlus Avapo](#), aimed at improving the quality of life of cancer patients and their families. We also support the activities of Doctors Without Borders and CUAMM doctors for Africa through donations.

We collaborate with local institutes for internship courses, giving the opportunity for training consistent with the study plans.

## **Our collaborators, the most precious resource**

Our commitment to the territory also passes through the hiring of local staff, thus contributing to keeping the community alive. Our collaborators are the most precious resource we have in order to guarantee a high-quality experience and therefore we invest in their training.

We support our collaborators through the activities of the Bilateral Territorial Tourism Board, which offers growth opportunities through training courses. Subsidies for workers are also available through the Bilateral Body.

The staff of our Hotel represents a big family and only by creating a safe, respectful and peaceful working environment we can guarantee their satisfaction and that of our guests. We respect national regulations on labor law, guaranteeing training and advancement opportunities.

Starting in 2022 our collaborators can benefit from a company welfare plan in collaboration with the company TRECUORI s.p.a. S.B.

The Hotel Moresco aims to improve the contractual conditions of its collaborators through an integration of the welfare and training plan, improving the flexibility of working hours and encouraging opportunities for exchanging suggestions among all staff.

Thanks to these objectives, Hotel Moresco expects to obtain not only greater satisfaction from its employees, but also an improvement in service.

## **LOCAL, SUSTAINABLE AND FRIENDLY SUPPLY CHAIN**

Our Hotel offers breakfast and cocktail bar service. We try to give space to the local products such as:

- Bread from the “Arte del Pane” bakery with headquarters in the Municipality of Venice
- Welcome biscuits from Loison pastry shop (Vicenza)
- Venegazzu red wine, Loredan Gasparini, excellent Venetian product (TV)
- Organic coffee from Marosticana Caffè (VI)

Several of the consumable paper products present in the structure, such as printing paper, napkins and kitchen towels, are certified for sustainable forest management according to the [FSC](#) standard.

We also collaborate with local guides and only certified companions. Furthermore, several of our service providers have their headquarters in the Municipality of Venice.

In the coming years we will commit to further implementing the purchase of local, sustainable and fair-trade products. To this end, there are already plans to purchase honey from the G di Ape beekeeping company based in Campagna Lupia, in the Venetian hinterland.

## **OUR ATTENTION TO THE PRESERVATION AND PROMOTION OF LOCAL CULTURE**

The historical-cultural heritage of Venice increases the value of the territory and therefore must be protected and promoted.

We are happy to recommend our guests the most authentic experiences that are still alive in the city such as the Feast of St. Mark on April 25th, the Festa della Sensa, the Vogalonga, the Redentore, the Historical Regatta.

Our support for local culture takes the form of promoting musical events that allow us to relive the works of the seventeenth century Venice:

- The concerts of the Venetian Interpreters Association
- The Musica a Palazzo show
- The concerts of the Venetian Musicians

Ateliers and workshops, Venetian artisans, custodians of the thousand-year history of the Serenissima, still create wonders with their skilled and precious hands. This is why we offer visits at a glass factory in Murano with demonstrations of the art of glass and a visit to one of the most historical lace Ateliers in Burano.

[Routes of Venetian craftsmanship and creativity | VeneziaUnica City Pass](#)

## **OUR COMMITMENT TO THE ENVIRONMENT**

### **Energy saving and clean energy**

Various efficiency actions have been put into practice:

- Use of electronic cards in rooms (energy saving cards) instead of traditional keys (home automation)
- Heating system with heat pumps
- Thermal insulation of the building
- Use of LED bulbs
- Presence of timers to turn off the lights
- Double glazed windows equipped with a solar shading system
- Intelligent lighting system for elevator lights

Among the actions we plan to implement to reduce our energy consumption are:

- Efficiency of machinery
- Purchase of electricity from certified green energy suppliers
- Raising awareness of collaborators and guests

### **Sustainable mobility**

The context of Venice is unique. Travel within the destination can be only on foot or by boat. Our guests can reach us comfortably from the train station (10 min) or from Piazzale Roma (5 min). We also promote the [VeneziaUnica City Pass](#) which allows to have important discounts on public transport fares.

### **Reduction of waste and harmful substances**

We monitor the waste produced by our facility as well as implementing actions to reduce it:

- Free water dispenser and consequently elimination of disposal plastic bottles
- We use returnable glass bottles in the buffet
- Our breakfast buffet includes trays suited to your needs which are refilled if necessary, guaranteeing fresh products to our guests.
- We use the quantity of chemical products necessary to guarantee a high level of cleanliness, without waste, thanks to the use of dispensers
- Low environmental impact cleaners with high efficiency

The objective of the structure for better waste management will be to improve the monitoring of the volumes produced in order to guarantee 80% of waste destined for separate collection by 2028 thanks to:

- raising awareness of guests and staff
- replacement of the courtesy kit
- reduction of disposable packaging
- replacement of glasses in the rooms

Furthermore, the structure is committed to increasing the supply of low-impact cleaning products, through the use of eco-friendly detergents that meet CAM environmental requirements

### **Reduction of emissions**

The actions undertaken in the areas of efficient purchasing, energy saving, waste reduction and sustainable mobility allow us to reduce the greenhouse gas emissions of our structure. The climate crisis is also having important effects on our territory, which is why we have decided to commit ourselves to limiting as much as possible our inevitable impacts linked to the direct activities of our structure.

### **Light and noise pollution**

Our structure has a limited impact on the surrounding fauna since it is located within the town center. However, the lights are turned off from midnight to dawn and no events with significant noise emissions are organized.

### **Water saving**

The climate crisis has also begun to affect an area rich in water like ours. This is why we are committed to reducing consumption through various practices:

- Presence of toilet volume reducers
- Presence of aerator in the showers
- Presence of flow reducers in the taps
- Change of sheets on request
- Change of towels on request

Among the actions we plan to implement to reduce our water consumption are:

- Efficiency of machinery
- Raising awareness of collaborators and guests
- Supplier evaluation

### **Conservation of biodiversity, ecosystems and landscape**

We take care of our territory, respecting the flora and fauna that have their home here.

Venice is a surprisingly green city with historic orchards and gardens dotting the city. Furthermore, on the islands of the Venetian Lagoon it is possible to find protected areas of particular natural importance like the Alberoni Dunes [WWF Oasis Dune degli Alberoni](#).

I, the undersigned, Renzo Ghezzi In virtue of legal representative from theHotel structure Moresco confirm the adoption of this sustainability policy

Venice 01/08/2023

Business\_\_Renzo Ghezzi\_\_\_\_\_